



UNIVERSITI
MALAYA

BRIEFING SESSION **FOR NEW STUDENTS** **SEMESTER I, 2026/2027**

VISA APPLICATION PROCEDURES

AZURA AZILAH AYUB

Coordinator

Visa and Student Pass Section

Academic Services Department (ASD)

Welcome to Malaysia



UNIVERSITI
MALAYA



Student Pass Process

Complete at the Home Country				Complete in Malaysia		
Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Apply for Single Entry Visa (SEV) or eVISA	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement
EMGS Visa Process Completion Status: 70%				EMGS Status: 80%	EMGS Status: 100%	



[Student Visa](#) [Graduate Pass](#) [Guidelines](#) [Policies](#)

[Register](#) [Log In](#)

Student Visa

[Apply Student Visa Online](#)

[Track My Application](#)

[Calculate Application Fees](#)

[Apply for Online Distance Learning](#)

[Apply for Graduate Pass](#)

Check Application Status

CHECK APPLICATION STATUS

Travel Document Number *

[Redacted]

Nationality *

[Redacted]

☒ I confirm that I have read and agree to the [Terms and Conditions](#) for using this feature and I consent to the processing of my personal data in accordance with the [Privacy Policy](#). *

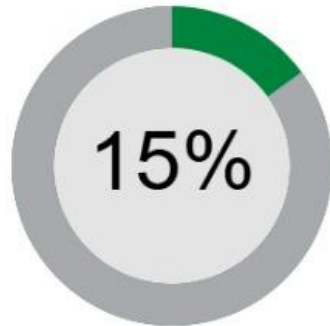
* Required Fields

[Track My Application](#)

Application Status



Download the EMGS Hub Mobile App today to receive timely updates, important notifications, and connect with a community of students traveling to Malaysia.



Summary

Full Name: [REDACTED]

Travel Document Number: [REDACTED]

Application Number: [REDACTED]

Application Type: New

Application Status: In Progress with EMGS

IMPORTANT: Kindly read the explanation below to understand the percentage.

What does the percentage mean?

15%

EMGS has received the additional document(s) required for the processing of your application.

Please note that the document(s) will be reviewed and upon approval, the application process will resume as normal.

Color Info:



Your application is progressing accordingly.



Your application is pending additional documents or correction by your institution.



Your application has been rejected/expired at the current stage. Please contact your institution for advice.

▼ Application Progress History

Date	Status	Remark
17/09/2026	In Progress with EMGS	EMGS has received additional document(s) to process your application. Please note that the document(s) will be reviewed and upon approval, processing of the application will resume as normal.
14/09/2026	Pending additional document(s) from the institution	Additional document(s) are required to process your application and a notification has been sent to your institution regarding this. Kindly refer to your institution for further information.
09/09/2026	Document checking is in progress	Your documents are being vetted and your institution will be notified on further updates regarding your application.
09/09/2026	Application Received by EMGS	Your documents along with the payment have been received.
03/09/2026	Pending Payment by Institution	Your application is pending the submission of payment.
03/09/2026	Student Record Created	Your application is pending for the submission of the required documents and payment.

TYPE OF STAMPING- SPECIAL PASS



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2 Stampings should appear on your passport once you have completed the immigration clearance

Stamping 1

Special Pass / SP
Entry Stamping



Or



Stamping 2

Visa On Arrival (VOA)
Stamping

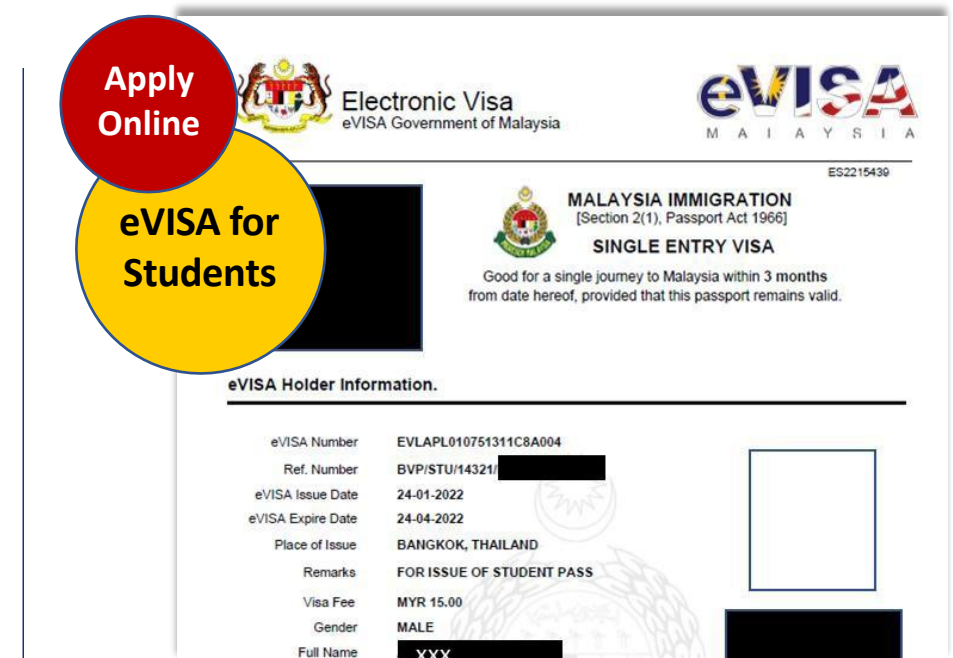


Issuance of Single-Entry Visa (SEV) or eVISA for the required countries

This [Single-Entry Visa \(SEV\)](#) or [eVISA for student](#) is only applicable if you are coming from country that require visa to enter Malaysia. It is a visa for single journey to Malaysia before the student visa is completely issued to you.



Application will need to be done physically and submit your original passport to the nearest Malaysia Embassy or consular office at your country



Application can be done through online without present physically at the Malaysia Embassy or consular office.

**NEGARA YANG
MEMERLUKAN
SINGLE ENTRY
VISA (SEV)/eVISA**

- Algeria
- Argentina
- Austria
- Bahrain
- Bangladesh
- Belgium
- Bosnia and Herzegovina
- Brazil
- Cambodia
- Cameroon
- Chile
- China
- Croatia
- Cuba
- Egypt
- Finland
- France
- Germany
- Ghana
- Guinea
- Hong Kong SAR China
- Hungary
- India
- Indonesia
- Iran
- Ireland
- Italy
- Japan
- Jordan
- Kazakhstan
- Kosovo
- Kuwait
- Laos
- Lebanon
- Malta
- Mexico
- Morocco
- Mozambique
- Myanmar (Burma)
- Nepal
- Nigeria
- North Korea
- Oman
- Pakistan
- Peru
- Philippines

**NEGARA YANG
MEMERLUKAN
SINGLE ENTRY
VISA (SEV)/eVISA**

- Poland
- Qatar
- Romania
- Russia
- Rwanda
- Samoa
- Saudi Arabia
- Senegal
- Serbia
- Sierra Leone
- South Korea
- South Sudan
- Spain
- Sri Lanka
- Sudan
- Sweden
- Taiwan
- Thailand
- Timor-Leste
- Turkey
- Turkmenistan
- Ukraine
- United Arab Emirates
- Uzbekistan
- Venezuela
- Vietnam



SEV



**ENTRY
STAMP**





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Post Arrival Procedure

What should we do upon arrival?

1

MONTH

To process

70% Application

Visit Visa Counter to
collect the visa
clearance form

Conduct Post Arrival
Medical Examination at
EMGS Appointed Clinics only

Collection of Passport
with Student Pass
Endorsement & iKAD

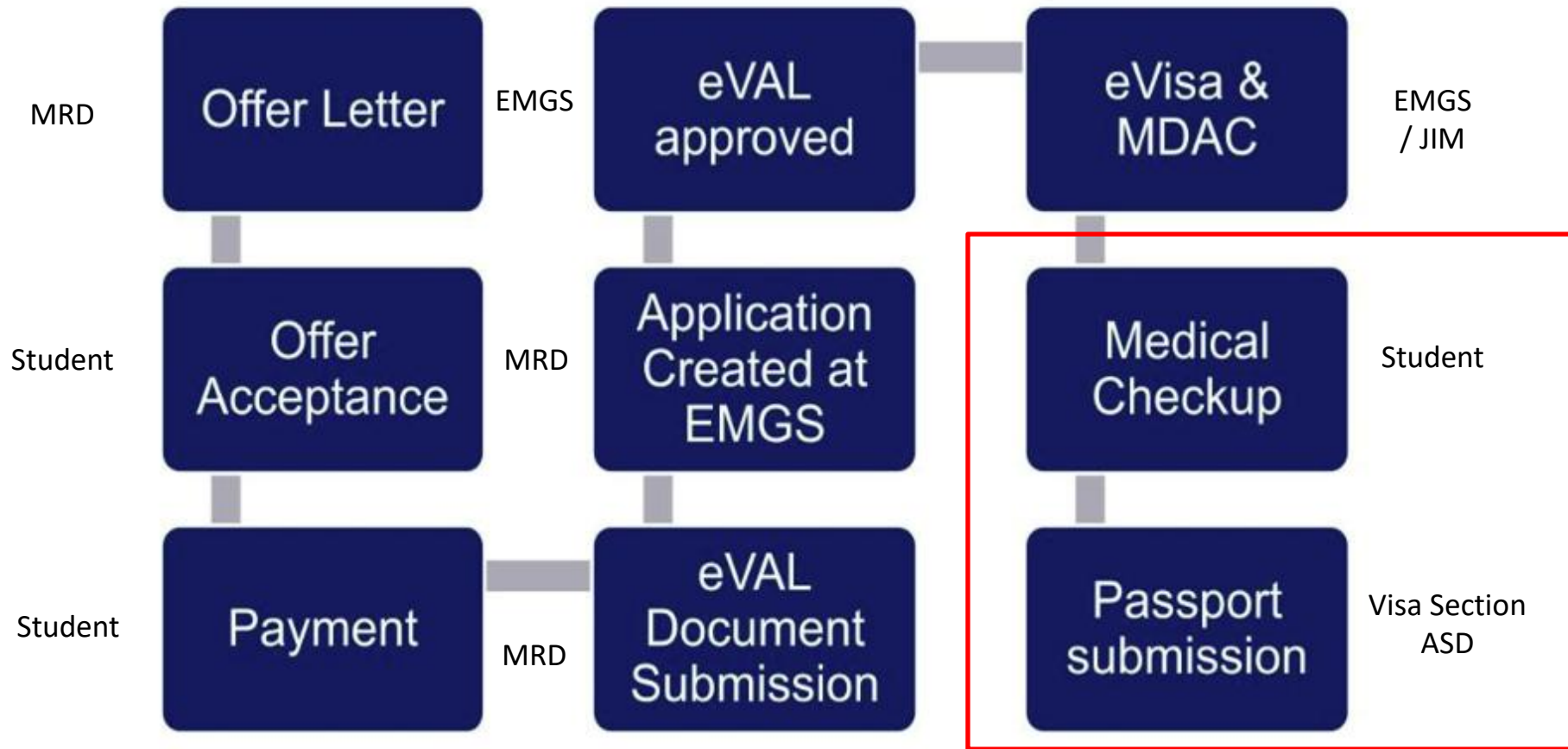
100% Application

Submission of Passport
& Visa Supporting
Documents for Student
Pass Endorsement at
the VISA COUNTER

Wait for EMGS Status
change to 80%
(Submission of Passport & Visa
Supporting Documents for
Student Pass Endorsement)

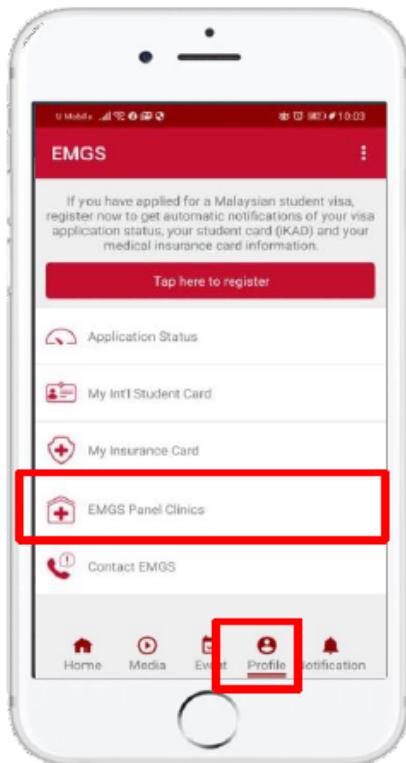
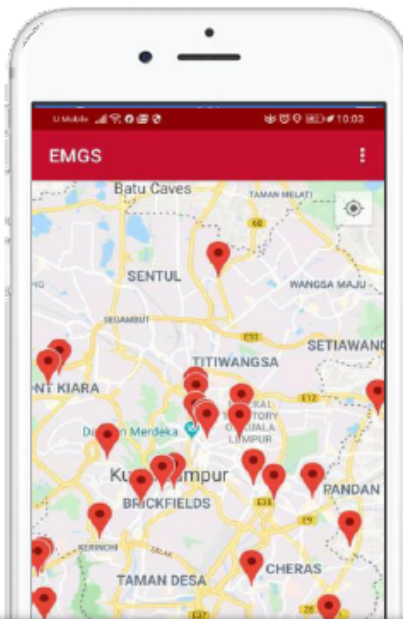
EVAL Process Flow

FOR NEW STUDENTS



Complete Post-Arrival Medical Screening

You must complete a Post-Arrival Medical Screening within 7 days upon your arrival in Malaysia at any **EMGS registered (panel) clinics**. Log on to EMGS Mobile App or Website to access to the list of Panel Clinics.



Log on to EMGS
Website to look for
the list of clinics



Important Notes:

- You do not need to make any payment during the post arrival medical screening as the fee has been paid by you during the student visa application through EMGS.
- Additional fee charges will only incur if the medical screening report is not cleared and require to redo some of the testings for further medical clearance before you are fit for study in Malaysia.
- The university and immigration reserve the right to cancel the offer if your medical report deem unfit for study.
- The Medical Report will be updated through the system directly by the clinic in 3-5 working days and your **EMGS status will change to 80%**.

Helpful Tips:

- Drink plenty of water the night before your medical screening
- Do not take any pills or medication prior to the screening
- For ladies who are having menstruation or period, it is highly recommended to do the screening few days (5~7 days) after menstruation (However, it depends on the individual timeline)



Submission of Passport for Student Pass Sticker Endorsement

You must submit your passport and other supporting documents **latest by 10 working days before** the expiry of the **Special Pass/SP Entry Stamping**. Any late submission, students will have to pay for a penalty of **MYR154.00** (Special Pass/SP Extension – Payable to EMGS) & **MYR50.00** (Visa Processing Fee – Payable to UM).

- Once the post arrival medical screening is completed and the EMGS status changes to 80%, you will need to submit your passport and the following documents to the Visa counter located at the

One Stop Centre, Kompleks Perdana Siswa, UM

- 1) Original Passport**
 - 2) A copy of Medical Slip from Qualitas Panel Clinics** (EMGS Registered Clinics). Medical examination must be done at the EMGS's registered clinics. Please refer to the EMGS's website for the Qualitas Panel clinic list
 - 3) UM Offer Letter and a Visa Clearance Letter** issued by your respective Faculty.
 - 4) 1 piece of Passport-size Photo** (White Background only)
 - 5) A copy of Passport (Details page), EMGS Approval Letter & Visa Approval Letter (eVAL)**
 - 6) A copy of eVISA for Student** (For students who obtained the eVISA for Student prior entering Malaysia)
 - 7) A copy of Visa On Arrival (VOA)** (For students who obtained the VOA at the airport)
- The sticker endorsement process for your Student Pass will take **at least 21 – 30 working days** from the date it is submitted to EMGS. Students are not allowed to arrange / book their travel whilst the passport is being processed for sticker endorsement.

Submission of Passport for Student Pass Sticker Endorsement

EMGS Status	No.	Estimated Timeline for Student Pass Sticker Endorsement Process Steps & Process	Action by	No. of Working Day
70%	1	Complete post arrival medical examination within 7 days from the date of release from the quarantine facility at EMGS's registered clinics (Qualitas Panel clinics/Registered Malaysian Clinic).	Student	1
	2	Qualitas Clinic process and submit the medical examination report to EMGS	Clinic	3
80%	3	Submit passport and document to Visa Counter. Note: Once EMGS updated the medical report submission status, student will then be requested by EMGS to submit passport. System will show this message "Request student to submit passport".	Student	1
80%	5	Documents checking and duty stamping approval from Inland Revenue of Malaysia (LHDN) for Student Pass Endorsement process	UM Visa Unit & LHDN	14-21
85%-90%	6	Passport and supporting documents submission to EMGS for further processing.	UM Visa Unit	1
95%	7	Processing for pass endorsement by Malaysian Immigration Department (MID)	EMGS & MID	14
97%	8	EMGS update Passport ready for collection by institution Note: Once EMGS updated the status to "Passport Ready for Collection", Visa Unit UM will be notified to collect students' passports at EMGS Counter	EMGS	1
100%	9	Collection of Passport by UM Note: Visa Unit representative will visit EMGS counter to collect the passports and upon returning to the university, Visa Unit will update the passport collection status in the system and will notify students for passport collection at MASD website.	UM Visa Unit	1-2
	10	Collection of Passport by Student at Visa counter Once the VAL status is 100% and collect after 2 days at visa counter	Student	1

Disclaimer: The above is a rough estimation on the timeline for post arrival visa processing. There might possibility of delay depending on the day-to-day operation and regulation from Malaysian Immigration Department. Special Pass Extension Penalty of **MYR154** will be charged if the passport is submitted with less than 10 working days of the entry visa validity.

Submission of Passport for Student Pass Sticker Endorsement

After submission of your Passport to Visa Unit, you may check the progress status of your Student Pass Sticker Endorsement processing through EMGS's Website or EMGS Mobile App.

You may visit the Visa counter to collect your passport once the **Status reaches 100%**
Information on iKAD & Insurance is normally issued within 21 – 30 working days after the Student Pass endorsement.

Application Status

100%

Summary
Log on to **EMGS Website** to check the application status





Student Pass



iKAD



Insurance Card

1. When to collect back your passport from the UM Visa counter after EMGS Status reaches 100%?

Students are only allowed to visit Visa Counter to collect the passport once notification 100% and after 2 days. Visa staff will collect passport from EMGS before hand over to the students.

2. What should I bring during passport collection?

Students are required to bring the **Acknowledgement Slip For Student (Pink Paper)** during the passport collection.

3. Can my friend collect the passport on behalf of me?

It is strictly not allowed to collect the passport on behalf. The passport holder must present during the collection.

Submission of Passport for Student Pass Sticker Endorsement

3 Documents you should receive after the completion of the Student Pass Sticker Endorsement

Document 1	Document 2	Document 3
 <p>Student Pass (it is a sticker on your passport)</p>	 <p>i-KAD (a biometric residence permit which bears your photo and other information to verify your identity)</p>	 <p>Insurance Card</p>
<ul style="list-style-type: none"> A student pass is a multiple entry visa which gives you permission to remain in Malaysia for the purposes of study at an approved institution on an approved course. 	<ul style="list-style-type: none"> A valid i-Kad is the only substitute identification document for foreign nationals recognised by the Department of Immigration in Peninsular Malaysia and MUST BE KEPT WITH YOU AT ALL TIMES. With an i-Kad, your passport can now be kept away at a secure place. However, i-Kad is not a replacement document for international travel or travel in East Malaysia (Sabah and Sarawak). 	<ul style="list-style-type: none"> This is the medical insurance card that you have purchased along during the student visa application on EMGS Portal. You may check the insurance that you purchased by looking through My Application on your EMGS account.

EMGS HUB MOBILE APP

EMGS HUB App has been developed to provide convenience to international students through their smartphones. International students can use this mobile app for:



- ✓ Checking the status of student pass applications
- ✓ Reporting and tracking arrival information to Malaysia.
- ✓ Conducting facial biometric verification during post-arrival health screenings at EMGS panel clinics.
- ✓ Checking health screening results.
- ✓ Referring to insurance coverage details (insurance card).
- ✓ Referring to student passport details.
- ✓ Referring to student pass and i-Kad details.
- ✓ Receiving latest notifications related to EMGS.
- ✓ Joining EMGS Connect social media community where they can connect with other international students.



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STUDENT PASS RENEWAL





Documents & Requirement

Submission at least 3 months before student pass expiry



Student Confirmation Letter (from faculty)



Academic Results >2.0 & Attendance Report 80%
(UG & Coursework students)



Progress Report – Satisfactory (Master Research & PhD)



ETIQA Insurance Cover Note

aasd.um.edu.my > student services > student pass > visa application forms
> EXTENSION STUDENT PASS APPLICATION FORM

VISA RENEWAL



Please note that the we can only process your application upon receipt of complete materials. Your application will be considered invalid until complete materials are received.

UNIVERSITI MALAYA - STUDENT PASS RENEWAL APPLICATION

Student visa renewal applications must be submitted at least **3 MONTHS BEFORE** the expiration date! Please submit only one application.

All international students **MUST USE THEIR UM SISWAMAIL** email to **SUBMIT** the application upload documents. Applications submitted from **other email addresses will not be accepted**.

Please ensure all documents meet the following criteria:

1. CLEAR
AND SHARP, WITH NO SHADOWS, BLURRINESS, OR PIXELATION.
2. COMBINE
ALL RELEVANT PDF FILES INTO ONE DOCUMENT BASED ON DOCUMENT TYPE.
3. RENAME YOUR FILES IN ENGLISH ONLY.
4. COMPRESS
FILES SO THAT THEY DO NOT EXCEED THE MAXIMUM ALLOWED SIZE.

Important Reminder:

Your application will be processed entirely based on the information and documents you provide. Any false or inaccurate information may result in the termination of your renewal application, and the final decision rests with the Visa Unit and Immigration Department.

Please check your application status through the EMGS Hub App within 3-5 working days **after** submission. When the progress on the EMGS Hub App reaches 50%, you may proceed to the visa counter to submit your passport. Your current pass must be valid for at least **5 working days before submitting your passport**. If your pass is set to expire within 5 working days, you will need to apply for a special pass.

RENEWAL PASS FEES

(Starting on 01.07.2024)

COUNTRY	FEES (RM)
CHINA & SOUTH KOREA	410.00
FINLAND	387.00
THE PHILIPPINES	416.00
INDIA	430.00
INDONESIA	395.00
SRI LANKA	399.50
MYANMAR	399.50
THAILAND	380.00
SINGAPORE	
BRUNEI	
JAPAN	
CANADA	
MALDIVES	399.30
MALAWI	
SLOVAKIA	392.90
SUDAN, FRANCE	397.20
SAUDI ARABIA	393.00
VIETNAM	400.00
OTHERS	

UM Processing Fee (RM 50.00)

Academic Examination Result (ONLY)/Progress Report (SEMESTER II 2025/2026) *

- Undergraduate students & coursework student with **CGPA of 2.00** and Unsatisfactory Progress Report for Research Students will not be considered for renewal. A supporting letter from the Dean of Faculty is required.

- **Do not send the "Student Academic Performance Record"**. Please upload **SEMESTER II 2025/2026 ONLY**.

Upload 1 supported file: PDF. Max 1 MB.

[Add File](#)

30/9/2026 : Academic Result Sem 2, Session 2025/2026
February 2027 : Academic Result Sem 1, 2026/2027

Attendance Report (SEMESTER II 2025/2026) *

- **DO NOT Combine** your Attendance Report with Confirmation Letter. Please provide Attendance report for Semester II 2025/2026 ONLY.

- (For undergraduate and Postgraduate coursework student)
Overall attendance must be at least 80%. If your OVERALL attendance report is below than 80%, an explanation letter signed by the Dean of Faculty must be provided to support your application.

For PhD Research student, you may upload Progress Report in this part.

Upload 1 supported file: PDF. Max 1 MB.

[Add File](#)

Attendance <80% = irresponsibility
unless student having medical problem
(document from hospital / medical inst.)

VISA APPLICATION FORM

NO.	FORM	DOWNLOAD
1	HEALTH DECLARATION FORM	 PDF
2	APPLICATION FOR NEW STUDENT IN MALAYSIA	 PDF
3	VISA CLEARANCE FORM FOR NEW STUDENT (WITH eVAL)	 PDF
4	EXTENSION STUDENT PASS APPLICATION FORM	
5	NEW OF DEPENDENT PASS APPLICATION FORM	 PDF
6	EXTENSION OF DEPENDENT PASS APPLICATION FORM	 PDF
7	SPECIAL PASS APPLICATION FORM FOR NEW BORN IN MALAYSIA	 PDF
8	TRANSFER ENDORSEMENT APPLICATION FORM	 PDF
9	IKAD RENEWAL APPLICATION FORM	 PDF
10	CANCELLATION OF PASS APPLICATION FORM	 PDF
11	VISA REFUND FORM	 PDF
12	GRADUATE PASS APPLICATION FORM FOR CHINA AND INDIA	 PDF
13	VISA CLEARANCE FORM FOR MOBILITY STUDENT WITH EVAL	 PDF

Please get the visa application form for any visa-related matters at the Visa Counter, One Stop Centre, Kompleks Perdana Siswa, UM.



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STUDENT PASS CANCELLATION





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WHEN TO CANCEL YOUR STUDENT PASS

You are required to cancel your Student Pass if **any** of the following applies to you:

1. Completion of Programme.
2. Termination / Withdraw of Programme.

HOW TO CANCEL YOUR STUDENT PASS

Documents needed for the Student Pass Cancellation:

1. Original passport.
2. **Two (2) copies** of the passport information pages, latest student pass page and latest Malaysian entry stamp page.
3. **A copy of your departing air ticket** to your home country (ensure that departure date is **4 weeks** from the date of submission of passport and documents to Visa Section). If you are not returning to your home country, you will need to provide additional documents to justify this (e.g., parents' employment pass or residence permit of the destination country).
4. **UM Processing Fee (RM 50.00)**

**WHEN SHOULD YOU
SUBMIT THE
APPLICATION?**

**1 MONTH BEFORE YOUR
DEPARTURE!**

EXAMPLE:
YOUR DEPARTURE ON THE
30TH NOVEMBER 2026

YOUR SUBMISSION SHOULD
BE ON THE
1ST OF NOVEMBER 2026

CONSEQUENCES OF NOT CANCELLING YOUR STUDENT PASS

1. Failure to cancel your student pass will result in a report being lodged with the following authorities:
Police, Ministry of Higher Education and Immigration Department, Malaysia
2. Unable to continue your studies in Malaysia in the future
3. Blacklisted

 **JABATAN IMIGRESEN MALAYSIA**
WILAYAH PERSEKUTUAN KUALA LUMPUR,
CAWANGAN PAS PELAJAR EMGS,
TINGKAT 20, MENARA TA ONE,
22, JALAN PRAMLEE,
50250, KUALA LUMPUR.

Telefon : 03-2782 5888
Faks : 03-2711 8991



Ruj. Tuan :
BVP/STU/14321/700216109/1
14/04/2022
Tarikh :


10140422204141158310399

NO. MEMO : 10140422204141158310399
Ketua Pejabat Imigresen
Pejabat Imigresen
KL INTERNATIONAL AIRPORT 2

NO. NEXCODE : 0860984188118136

Tuan,
MEMO PERIKSA KELUAR
Sila periksa keluar dan sahkan keberangkatan subjek di bawah :

Nama	: JACKY YEAMIN
Warganegara	: BANGLADESH
Jantina	: LELAKI
Tarikh Lahir	: 19/06/1988
No. Dokumen	: 10140422204141158310399
Jenis Dokumen	: PASSPORT ANTARABANGSA
No. Pas Khas	: TIADA
Tarikh Tamat Pas Khas	: TIADA
Negara Dituju	: BANGLADESH
Tarikh Dijangka Keluar	: 05/05/2022
Masa Dijangka Keluar	:
No. Vessel / No. Flight	: PESAWAT / AK71
Unit Yang Mengeluar	: BAHAGIAN VISA, PAS DAN PERMIT
Pegawai Iring Keluar	: TIADA
Sebab-sebab Keluar	: LAIN-LAIN



**CHECK OUT
MEMO (COM)**

Surat ini adalah cetakan berkomputer. Tandatangan tidak diperlukan

CERTIFIED TO ISO 9001:2015
QSR, NO. MY-AN-020

BEST AIRPORT IMMIGRATION SERVICE
Kuala Lumpur International Airport
2010, 2011, 2013, 2017

ISO 27001:2010
Anti-Fraud Management System Certification



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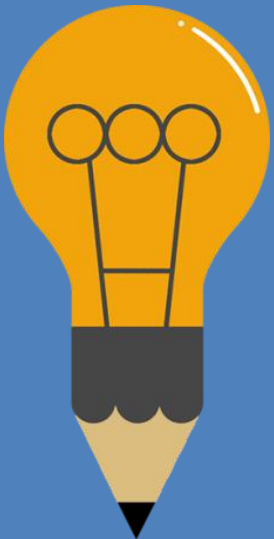
ALWAYS ABIDE BY THE LAWS AND REGULATIONS OF MALAYSIA

DO NOT!

1. Overstay
2. Abuse pass/visa
3. Work illegally
4. Commit Crime



FREQUENTLY ASKED QUESTIONS



**HOW MANY DAYS DOES IT TAKE TO COMPLETE
THE PROCESS OF MY STUDENT PASS AFTER
ARRIVING IN MALAYSIA?**
**IT WILL TAKE AROUND 21 WORKING DAYS TO
COMPLETE EVERYTHING**

WHEN SHOULD I COLLECT MY PASSPORT?
**YOU CAN COLLECT YOUR PASSPORT
(TWO) 2 DAYS AFTER
THE APPLICATION STATUS REACHES 100%
ON EMGS HUB APP**

**WHAT SHOULD I BRING DURING PASSPORT
COLLECTION?**
**YOU ARE REQUIRED TO BRING PASSPORT
ACKNOWLEDGEMENT SLIP (PINK COLOUR)
DURING THE PASSPORT COLLECTION**

**CAN MY FRIEND COLLECT MY PASSPORT ON
MY BEHALF?**
**IT IS STRICTLY PROHIBITED TO COLLECT THE
PASSPORT ON SOMEONE'S BEHALF.
THE PASSPORT HOLDER MUST BE PRESENT
DURING THE COLLECTION.**

**WHAT SHOULD I GET AFTER I COLLECT MY
PASSPORT?**
**YOU ARE REQUIRED TO COLLECT YOUR IKAD
AND INSURANCE CARD 14 DAYS AFTER YOUR
COLLECT YOUR PASSPORT**

**CAN I TRAVEL OUT AFTER I GET
MY PASSPORT?**
**YES. IT IS A MULTIPLE ENTRY PASS AND YOU
CAN TRAVEL IN AND OUT**



UNIVERSITI
MALAYA

VISA AND STUDENT PASS SECTION



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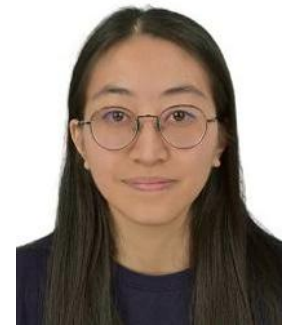
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**NUR AIN NAZIHAH
MOHAMMAD ZAMRI**
Intern



**NUR HARIZAH
SYARAFANAH
MOHD HAIRI**
Intern



**SELINA LING
ABDUL HAMID**
Intern

PENGURUSAN VISA DAN PAS PELAJAR DI ONE STOP CENTRE (OSC) 21/9/2026 – 2/10/2026



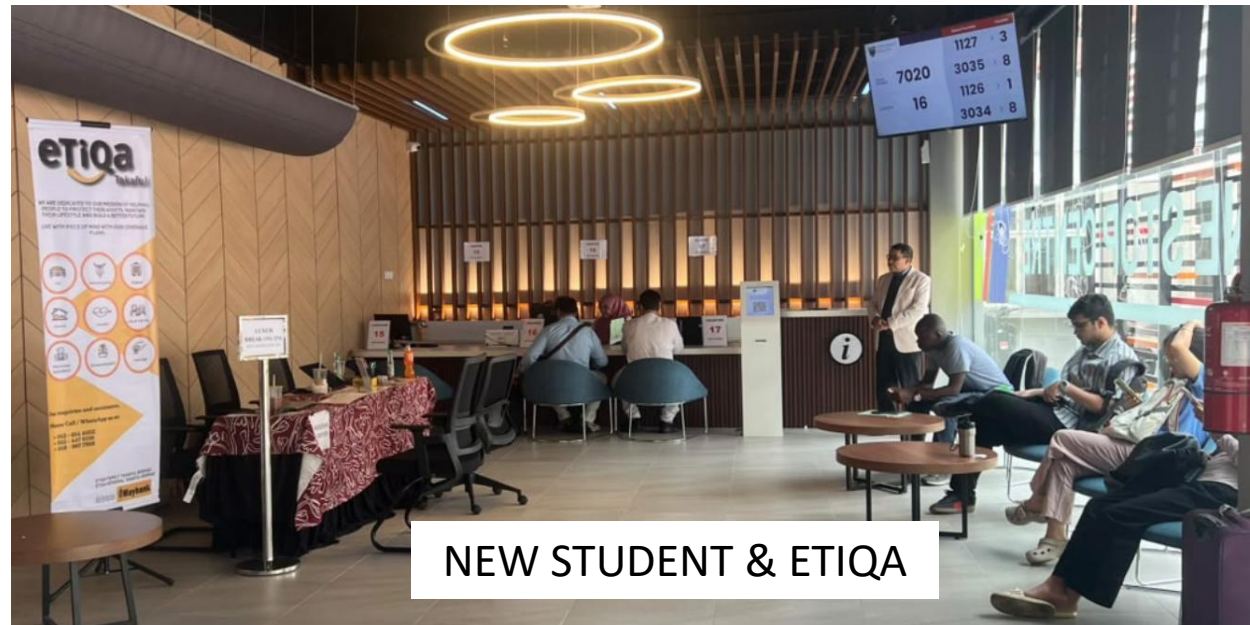
UNIVERSITI
MALAYA



CURRENT STUDENT



STUDENT VOLUNTEERS



NEW STUDENT & ETIQA

Contact Us



VISA AND STUDENT PASS SECTION
Academic Services Department (ASD)
Examination Building, Universiti Malaya
50603 Kuala Lumpur, Malaysia



<http://aasd.um.edu.my>



visa@um.edu.my



Tel: (+603) 7967 7857 / 7858 / 7859
WhatsApp : +6019 249 2060



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THANK YOU
for your
ATTENTION!